



Patient Participation Group Meeting Agenda

Date: Thursday 23 February 2023; 1400 Conference Room - MS Teams

- 1. Welcome and introductions**
- 2. White Lodge – service update (performance and challenges)**
- 3. White Lodge – staff updates**
- 4. Operating model - what type of appointments are available and why?**
- 5. Zero tolerance policy - challenges and solutions**
- 6. Q&A**
- 7. AOB**